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Bib Data Sheet

CONFIRMATION NO. 5440

SERIAL NUMBER 10/090,546	FILING DATE 03/04/2002 RULE	CLASS 710	GROUP ART UNIT 2181	ATTORNEY DOCKET NO. 01-4004D
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APPLICANTS
Katherine Godfrey, Medford, MA;
Patrick Peterson, Cambridge, MA;

**** CONTINUING DATA ******* *G.G.*
THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

**** FOREIGN APPLICATIONS ******* *NONE*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 04/03/2002**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY MA	SHEETS DRAWING 43	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature <i>G.G.</i> Initials				

ADDRESS
Leonard C. Suchyta
c/o Christian Anderson
Verizon Services Group
600 Hidden Ridge, HQE03H01
Irving, TX 75038

TITLE
Apparatus and method for visually representing events in calls handled by an automated response system

FILING FEE RECEIVED 824	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit